



...users of MSPs (Managed Service Providers) have reduced their annual IT expenditures by 25% or more...

Source: CompTIA 2013 study

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Did you know that for most businesses, IT is the second-largest budget item after employees?

CSI provides your first line of defense, protecting your IT investment by delivering the IT services you need most

Why SMB's are adopting Managed Services:

Approximately 7 in 10 end-user organizations today contract with a MSP for some or all of their technology needs, according to a recent survey report published by CompTIA.

The CompTIA study found 46% of the current users of MSPs have reduced their annual IT expenditures by 25% or more as a result of their shift to managed services, with 13% experiencing 50% or more IT savings.

These savings and other business benefits have driven 62% of the current users of MSPs to plan to increase the proportion of their IT operations managed by MSP over the next two years.

Essentials IT Features:

- IT Health Reports: Receive monthly reports on the health of your technology, including Network Health, Warranty, and Lifecycle Management reports
- Anti-Virus protection for your network, your devices and your data
- Patch Management: Windows and 3rd party patch management, plus patch reporting is part of your package
- IT Responsive Support: Our helpdesk and team of engineers are available to assist with all you support needs. Remote support is a click away!

Essentials IT Benefits:

- Avoid IT emergencies: Our Network Operations Center will help resolve issues before they impact your business
- Improve Productivity: Give your employees and customers an improved user experience on your network
- Save Money: Reports to help you plan to have the most cost effective and efficient IT solutions
- Get on-site break/fix support at our best hourly rates when your support issues require on-sit techs

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