

**Problem:**

Healthland's Centriq product is unable to notify the attending provider, when radiology studies have been read. The status is available in the Radiology module, but requires techs to constantly monitor for changes, and report to the provider. Pioneers saw this as an inefficient and potentially dangerous process.

**Solution:**

We contacted CSI's Advanced Reporting and Analytics team--Mark and Riki--to see if Cyberquery may be able to help. What they came up with is a report that queries the database every 10 minutes, for change in status. Now, once the study has been read, the attending provider receives an email message, which they can receive in their offices or mobile devices. The report could also have been written to call a pager, or be sent to a printer. The email messages work best for us.

We applaud Mark, Riki and their tool—Cyberquery--for coming up with this ingenious fix to a vexing problem. We wholeheartedly recommend this team, for any report writing needs. As they have access to the entire Centriq data dictionary, they are able to create reports that would not be possible with Centriq's "stock" report writer.

Thanks,  
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